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| M. G. Road, |
| Ambikapur (C.G.) – 497001 |
|  |
| 30 April 2020 |
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| Mr. Sheikh Ali, |
| Travel Agency Manager, |
| Ambikapur. |
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| Subject: Issues regarding date of booking. |
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| Dear Sir, |
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| I am writing to you to express my dissatisfaction regarding your travel agencies.  |
| Two weeks ago, I took part in a trip which was organized by your travel agency. |
| Your offers attracted me with the promises for a good arranged program, but the |
| date you booked for hotel was not actually correct. It was planned on 21st May.  |
| Our tickets for Vietnam and the hotel that you booked that is on 25th May for  |
| staying there is wrong. Unfortunately, I did not get anything of what I expected. |
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| My family and I were really disappointed by your services. As we hired your travel  |
| agency that is Freedom Traveler to book our tickets for Vietnam. As I mentioned already that there shall be no complain regarding the date.  |
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| Therefore, I request you to cancel the bookings (wrong one) and rebook the  |
| tickets for 28th May instead of 25th May. |
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| I look forward to hearing from you at the earliest. |
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| Your Sincerely |
| Asif Khan |
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